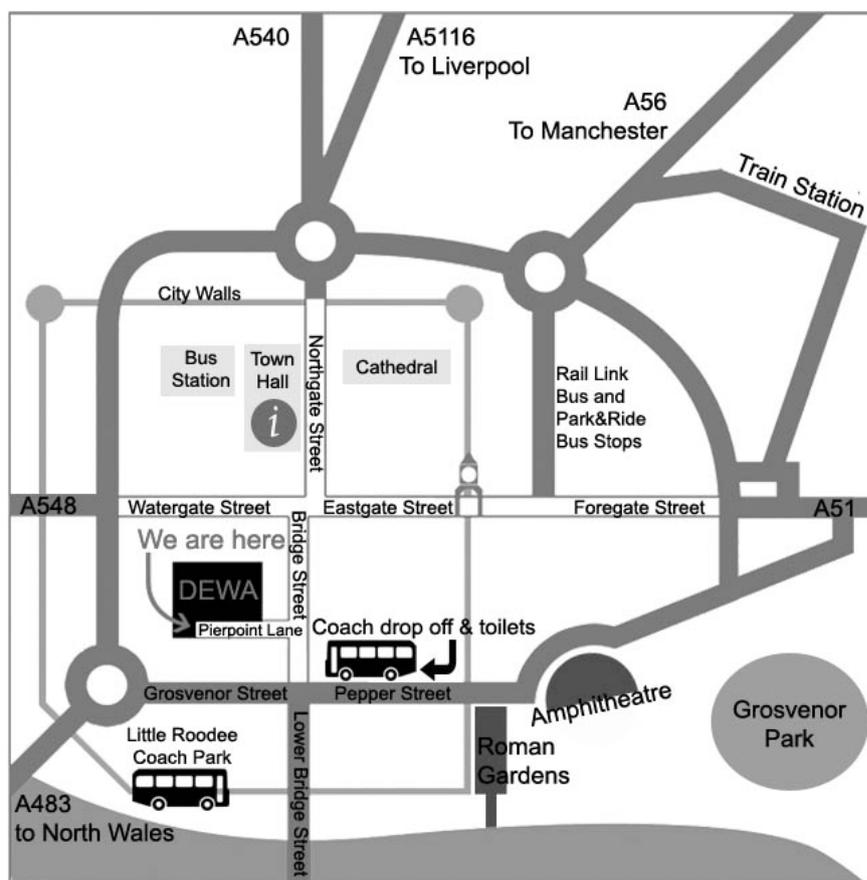


# Welcome to Dewa Roman Experience

## Our Location

The Dewa Roman Experience is situated within the fortress walls of Chester, just off one of the four main shopping streets, Bridge Street.

Due to our city centre location we cannot provide parking, nor can schools be dropped off at our entrance. We recommend the Little Roodee Car Park for coach and car parking and Pepper Street as the most convenient drop off/pick up point for groups arriving by coach.



### For Parking:

Little Roodee Car park  
Chester CH1 1SL

### For Drop off/Pick Up:

Pepper Street Chester  
CH1 1DF

## **On arrival**

Please inform reception of your arrival. The receptionist will need to know how many children and adults, including group leaders, are in your group. You will be required to pay for your visit at this point. If you are wishing to use the toilets before the start of your visit, please arrive 10 minutes earlier than your allocated starting time.

## **Payment and Prices For Schools and Groups**

### **For visits combining Dewa and a Patrol**

**School child** - £4.25 (Under 16)

**Adults** 3 x free per class

**Additional Adult Helpers** - £4.25

**Group Rate** - £4.75 (10 adults +)

**Roman Soldier Patrol** £60.00 for 30 or less children per Patrol. We can accept up to 35 children per Patrol but there will be a charge of £1 per additional child.

**Roman Soldier Patrol as a single activity** - £80.00  
each Patrol

**Payment is due upon receipt of your invoice which will be sent at the time of booking. Alternatively you may pay on the day by card or cheque. There will be a charge of £25 for late payments i.e. for payments made after the day of the visit.**

## **Confirmation and Cancellation**

You may change your booking within five days of receiving your Booking Confirmation email from us. Failure to not turn up for your booking will result in a charge of 100% of the original invoice. We will always endeavour to reschedule a booking due to exceptional circumstances.

## **Lunches**

Please note that we are unable to store packed lunches within the centre and the children will therefore be required to carry their lunches with them during their visit. We have limited space in our lunch room and it is available on a first come first served basis. Alternatively, your class could eat up on 'The Rows'; a nearby public walkway which is covered, but has open balconied areas. We do, however, ask you to please be considerate of our neighbours by avoiding sitting in front of trading shops and ensuring that you take all of your litter with you.

Please note that the Lunch Room can only be accessed by a flight of stairs. Please advise if alternative arrangements are required.

**Please also note** that whether choosing to eat inside or outside, the Dewa Roman Experience is unable to accept or store any food waste and you will need to make provision to take your waste back to school with you. We recommend that you ask the children to return their waste to their lunch bags which they will be carrying around with them. Please do not bring bin bags as we cannot store them within our centre and you would need to carry it around with you.

## **Gift Shop**

Our gift shop has a wide range of historically themed items starting at pocket money prices. Time in the shop is allocated to each group within the time in the centre, but if you prefer, you may purchase Goody Bags instead. Please book the Goody Bags in advance of your trip; payment for them is required on the day of your visit, by cash or school cheque.

## **DEWA ROMAN EXPERIENCE**

Please note that our Risk Assessment is for guidance only and will need to be personalized to each group's needs by the Group Leader. A free pre-visit is offered to each teacher in order to undertake your Risk Assessment and to familiarize yourself with the Centre.

## **RISK ASSESSMENT**

### **Health and Safety information for visitors**

*Dewa Roman Experience* takes the health and safety of visitors, particularly those who are young and more vulnerable, very seriously. We have undertaken a detailed review of our

activities including assessment of risk and produced procedures and arrangements to assist in control of identified hazards.

The information below is part of our responsibility to make your trip and visit safer and more enjoyable. Please note carefully the information below and any additional information requested including risk assessments covering the visitor attraction tour and soldier patrol in particular can be provided as part of the planning for your visit. We remind all our visitors that whilst it is our responsibility to exercise our duty of care to those who visit us it is the duty of those who plan the visits to ensure they have taken into account all the appropriate information needed and planned accordingly as a result. If the information below gives rise to specific questions on health and safety then more detail is provided in a specific risk assessment covering visits to the museum and participation in activities as outlined below.

### ***Reconstructions, audio -visual presentations and archaeological digs***

On entering DEWA via a ramped access, visitors start their tour in a reconstructed harbour and street scene. This area has various floor heights, low level lighting and two small sets of steps incorporated into the displays. We use an atmospheric smoke in two sections of the reconstructions as well as smells to replicate everyday Roman Chester. Please be mindful to observe those in your care in case they have a sensitivity to these special effects. Some areas, particularly the AV presentation area is darkened and presents additional hazards.

The archaeological dig presents additional hazards through steps and uneven floor surfaces. Scaffolding surrounds parts of the excavations. There are two different floor levels within the excavation. Pushchair/Wheelchair access is available to main excavations.

### ***Hands-On Area and museum***

Interaction with the activities including trying on armour, requires assistance from the adults accompanying the group to ensure that the available equipment is used as safely as possible. Our museum has glass fronted display panels and a free-standing display case. This room has low level lighting and the cabinets are made of solid wood and have hard edges.

### **Soldier Patrol**

***The procedure*** commences with our soldiers outlining to the group some basic guidelines of what is expected of them. These guidelines highlight the need for safety and awareness whilst on the march. If for whatever reason there is a need to address your group, your guide will do his best to stop at a safe area and advise the group leader of the need to do so. Co-operation is imperative in this instance.

***Marching*** is encouraged and children are encouraged to find a partner of their choice or yours and remain with that partner whilst on patrol. Everyone is made aware of hazards during this experience including traffic, both auto and pedestrian. When crossing roads your soldier will stop the traffic but we emphasise that there is an onus is still on group supervisors including teaching staff and assistants to ensure that children cross safely where crossing points are indicated and/or hazards as outlined present themselves. Interaction with pedestrians who may cross a procession of children is probable and extra vigilance is advised from everyone to supervise at this point to monitor and assist the group's progress. You are advised to be aware also of pavements and uneven road surfaces which present additional hazards whilst on patrol.

***Archaeological Sites*** are often open to public visitors so groups are advised to remain in close visible formation. The obvious hazards within these sites are loose or uneven surfaces,

poorly maintained grounds and general public interest. Your soldier will do his best to indicate any hazards which may arise and also to keep your patrol private. As part of the experience and whilst in the amphitheatre the soldier may ask for two adult volunteers to perform a gladiator 'battle'. The battle takes place on a loosely gritted surface. Please inform your soldier if you do not wish for this to go ahead.

***Additional hazards.***

During the soldier patrol and away from the museum you are likely to encounter steps and stairs which give access to displays and/or monuments. Extra care and particularly supervision should be taken whilst using these steps as they may be of hard stone, wet, or poorly maintained. Additionally the walls of the city may be accessed and you are advised that some are of a considerable height and additional care and attention should be observed whilst upon them. Leaning over the edge is not advised in any circumstances.

***Weapons*** in the form of a shield and helmet may be offered to participants to carry and handle. Every attempt is made to maintain their safety but you are advised if there is any doubt in regard to this aspect of interaction to advise your guide. Your soldier may also display his sword, dagger and spear. These weapons are not for general handling though your soldier may require an assistant for this demonstration. This would be done in a controlled manner with the permission of the group leader. Again you are advised to inform the soldier if you have concerns in regard to this activity.

***Toilets*** are situated in Pepper Street. These toilets are the most convenient and are public facilities and therefore a suitable adult helper would be advised to assist.

***Emergency procedures*** are essential and fundamental to the experience in case of unplanned/unforeseen events. In the event of an accident or emergency your soldier will stop the tour at the safest place to do so. In the event first aid is required, your soldier will not administer first aid unless a life is under threat. Your soldier will escort your group to an area of safety or back to DEWA for further assistance. Whilst we have procedures and arrangements in place for all eventualities we strongly advise that each tour has its own procedures and arrangements as part of its responsibilities.